



ENTREPRENEURSHIP DEVELOPMENT INSTITUTE OF INDIA

(Via Ahmedabad Airport & Indira Bridge); P.O. Bhat 382 428 - Dist. Gandhinagar Gujarat - India

Phone: +91-79-6910 4900/4999/5000; Fax: +91 79 23969164; Email: info@ediindia.org ; Website: www.ediindia.org

TENDER FOR COMPREHENSIVE MAINTENANCE OF CCTV CAMERA, NVR AND DVR SYSTEMS (2025-2027)

Entrepreneurship Development Institute of India, Near Village Bhat, Via Ahmedabad Airport & Indira Bridge, PO Bhat 382 428, Dist. Gandhinagar, is desirous of entrusting a comprehensive contract for CCTV cameras and DVR systems. Sealed quotations are invited from reputed agencies for annual comprehensive maintenance, as per the details given in the annexures attached herewith.

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TENDER FOR : **Annual Rate Contract for Comprehensive Maintenance of CCTV camera and DVR, NVR systems at EDI Campus.**

Reference No. : **EDII/ADMN/OSA/ADMN/2025-2027/09**

Location : Entrepreneurship Development Institute of India, Nr. Village Bhat, Via Ahmedabad Airport & Indira Bridge, Bhat 382428, Dist. Gandhinagar.

Period of contract 02 years (2025-2026 and 2026-2027)

01st April 2025 to 31st March 2027

Submission of Tenders : Sr. Manager (Estate),
Entrepreneurship Development Institute of India;
(Via Ahmedabad Airport & Indira Bridge); P.O. Bhat 382 428
Dist. Gandhinagar-India

The bidder would be responsible for the Genuity of documents submitted as per the technical specifications prescribed in this tender document.

Minimum experience of work :

- The agency should have at least 3 years of experience in providing comprehensive maintenance services for CCTV cameras and DVR systems to training/educational institutions.
- The rates quoted should be all-inclusive, covering service tax and the manpower engaged by the agency.

Annual Turnover : A minimum of Rs.5.00 lakh in the last financial year in the AMC contract

Pre-Bid Meeting : For the benefit of prospective bidders, a pre-bid meeting has been scheduled. Interested bidders should submit their queries via email to



the Administration Department at admin@ediindia.org before the Query Submission Date specified in the Control Sheet. Any queries submitted after the Query Submission Date may not be considered by the Bank.

Monday, 17th February 2025

Date of Issue of Tender : **Tuesday, 11th February 2025**

Last date for submission of tender Earnest Money Deposit : **Tuesday, 04th March 2025 (upto 1500 hrs.)**

EMD payable with quotation: Rs.10,000/- (refundable) in favor of EDI of India by Bank Draft/DD payable at Ahmedabad. The EMD will be adjusted as a security deposit in case of the successful tenderer.

- A.** Any bid submitted without EMD will be summarily rejected.
- B.** The bidders should submit the EMD along with the technical bid. The EMD should be in the form of a Demand Draft in favor of EDI of India, payable at Ahmedabad, and should be valid for a period of 6 months from the date of submission of the bid.
- C.** The EMD of all unsuccessful bidders will be refunded by EDII within 30 business days of notifying the bidder as unsuccessful, without any interest.
- D.** The EMD of the successful bidder will be released upon completion of work, without any interest.
- E.** Micro and Small Enterprises registered with the National Small Industries Corporation (NSIC) or equivalent and having single-point registration are exempt from payment of EMD to the extent of the monetary limit stated in the registration certificate. The bidder should submit a valid certified copy of the NSIC or equivalent registration certificate/renewal certificate. A photocopy of the application for registration/renewal is not acceptable.

Security Deposit : **Security deposit** : Rs.15,000/- (refundable) to be paid by successful tenderer by Bank Draft/DD in favour of EDI of India payable at Ahmedabad. No interest will be paid thereon

Documents to be submitted along with Technical Bid : **Guidelines for submission of Bids/Tender:**

1. Bids should be submitted in **two bidding systems** (Technical Bid and Financial Bid). The tender document comprises terms and conditions, the scope of work, a form of tender, a form of agreement, a bill of quantities, etc.
2. The sealed quotations in the prescribed format (Envelope 1 & Envelope 2 should both be enclosed in a separate envelope) should be super-scribed with "**Tender for comprehensive maintenance services for CCTV cameras and DVR systems, at EDII Campus.**" The envelope should bear the full name, postal address, telephone number, fax number, and email address of the tenderer.



3. **Technical Bid:** The envelope should be super-scribed with the Tender No., the title of the tender (i.e., "Tender for **comprehensive maintenance services for CCTV cameras and DVR systems, at EDII Campus**"), and the words "TECHNICAL BID" (as prescribed hereinafter).

The technical envelope should contain the following:

- a. Profile of Agency
- b. Work Experience
- c. Certificates such as GST, PAN card, canceled cheque copy, etc.
- d. Vendor Registration form
- e. Annual Turnover documents (minimum 3 years)
- f. Profit & Loss Statement (minimum 3 years)
- g. Annexure III on the letterhead of your Chartered Accountant
- h. Undertaking
- i. Proof showing the financial stability of your agency
- j. Certificate mentioning that your company is not blacklisted by anyone
- k. Documents related to the Year of Establishment
- l. Technical specification cum compliance sheet
- m. Proof of Earnest Money Deposit (EMD)

Kindly note that loose papers will not be accepted. The technical bids should be kept in a single bundle. Only hard-bound copies will be accepted.

Financial Bid: The envelope should be super-scribed with Tender No., the title of the tender (i.e., "Tender for **comprehensive maintenance services for CCTV cameras and DVR systems, at EDII Campus**"), and the words "FINANCIAL BID," containing the rate quoted by the party, duly signed by an authorized representative. For more details, please refer to the Annexures.

The bid documents submitted must be free from any overwriting, interlineations, corrections, or double typing. However, the Employer or its appointed committees may, at their discretion, consider any document with overwriting or corrections if the same has been duly initialled and dated by the authorized representative of the tenderer.

Terms & Conditions

- The rates quoted should be all-inclusive, including visit charges and VAT.
- The agency is required to provide the necessary information in the attached Agency Information Sheet (Annexure I).
- Details of clients should be furnished as per the attached format (Annexure II).
- Rates for parts should be quoted as per Annexure III.

Payment Terms:-

- **Payment Terms:** Payment will be made one month after the submission of the original bill.



- GST, as applicable, should be indicated, and a copy of the GST registration must be submitted along with your tender.
- **Price Escalation:** No request or claim for price escalation on any grounds shall be entertained during the tenure of the contract. However, any enhancement in the minimum wage rates, if notified by the State Government during the contract period, may be considered

Documents To Be Submitted By The Successful Agency Before Deployment Of Manpower

1. List of manpower shortlisted by the agency for deployment in the Institute, containing full details, such as date of birth, marital status, address, educational qualifications, etc.
2. Bio-data of all persons.
3. Any other document deemed relevant.

Scope of Work:

1. Tenderers are requested to quote rates for comprehensive maintenance only. No payment will be made for the replacement of cameras, NVRs, DVRs, parts, including plastic parts, etc.
2. The agency will be responsible for the safety of the engineer engaged at EDII.
3. The bidder is expected to maintain the following CCTV cameras, surveillance systems, and infrastructure, and provide the necessary services and support required to run, operate, configure, and fine-tune the CCTV cameras/surveillance system. The vendor is also expected to facilitate and provide the bank with the necessary technical assistance and support.
4. The service provider must deploy the requisite manpower to handle and manage the inventory listed in the Annexure.
5. This is an **annual maintenance/service/rate contract**, with uniform rates applicable for the entire year.
6. Every page of the document must be sealed and signed by the **Competent Authority**

Terms & Conditions of the AMC and Technical Support

1. **Deployment of Engineers/Technicians:** The service provider shall deploy a full-time, on-site team of engineers/technicians to operate and maintain the CCTV cameras/surveillance system. No separate or additional payment shall be made for any off-site or additional deployment.
 - The attendance of all engineers shall be recorded on the office premises in the prescribed format by the IT Department.
 - Periodic changes of engineers by the firm will not be permitted.
 - In case the deployed engineers are unable to attend the office, a suitable replacement must be arranged in advance with prior intimation to the undersigned
 - The service engineers provided by the contractor shall not be changed frequently. Only one change will be permitted during the year. For any subsequent changes, a penalty of Rs.1,000/- will be payable. However, if the service engineer is found to be incompetent by the office, the contractor shall replace the engineer.



2. **Personnel Deployment:** The service provider shall deploy qualified and experienced personnel to perform the required services under this project. It is preferred that the service provider deploy subject specialists with adequate experience in the relevant domain, as required from time to time.
3. **Resource Replacement:** During the contract period, if the Institute deems any deployed resource unsuitable or not up to the required standards, the service provider shall be asked to replace that resource to the Institute's satisfaction.
4. **Full-time Employment:** Each member of the deployed team must be a full-time employee of the bidder.
5. **Exclusive Deployment:** The team shall be deployed exclusively for this project. No resource deployed under this project shall work on any other engagement. A declaration to this effect must be provided.
6. **Liability of the Institute:** The Institute shall have no liability for any loss or injury to property or individuals assigned to perform the services under this agreement, including while on Institute premises or elsewhere, or due to equipment malfunctions or other issues.
7. **Bidder's Responsibility for Incidents:** The bidder will be solely responsible for any accidents, mishaps, or untoward incidents during the maintenance of computer hardware and other devices due to negligence or default on the part of the bidder or its deployed staff.
8. **Local Office Requirement:** The service provider must have a local office in Ahmedabad/Gandhinagar. If the service provider does not have a local office, they must establish one within thirty (30) days of signing the contract. Non-adherence will be treated as a breach of contract, leading to possible termination.
9. **Proof of Address for Local Office:** To prove the address of the local office, the service provider must submit one of the following documents: utility bill, rent agreement, registration certificate, or any statutory certificate (e.g., VAT or service tax certificate) mentioning the address

Comprehensive Onsite Maintenance with Spare Parts for CCTV Cameras/Surveillance System

1. **Maintenance and Handover of Equipment:** The service provider is responsible for providing comprehensive onsite maintenance, including operation, servicing, repair, and maintenance. The service provider will take over all equipment in working order and will ensure that all equipment is handed over in working order to the new service provider after the expiry of the AMC period.
2. **Initial Major Repairs:** If any major repairs are required to make equipment workable at the time of taking over, the service provider must submit details of such equipment, along with the problem description and estimated expenses, to the Institute within one month from the date of taking over. After this period, the equipment will be considered in good working condition, and no claims for repairs will be entertained by the Institute.



3. **Handover of Equipment After Contract Expiry:** After the contract expires, the service provider must hand over all equipment to the new service provider within one month of the contract's expiration, in working condition. A certificate from the concerned officer in charge of the AMC is required and must be submitted with the final claim for the contract.
4. **Liability for Damaged Equipment:** If any equipment is damaged during the contract period, the service provider is responsible for replacing the damaged equipment with the same or higher configuration at no extra cost.
5. **Fault Rectification:** Any faults pointed out by the new service provider during their inspection before taking over the equipment must be rectified within 15 working days. Any delays beyond this period will result in penalties as per the tender terms and conditions applicable to the service provider.
6. **Penalties for Preventive Maintenance Failure:**
In case of non-adherence to the preventive maintenance schedule, a penalty of 10% of the total AMC charges for the quarter will be imposed for every such failure.
7. **Repair and Replacement of Defective Parts/Components:**
 - The service provider is responsible for repairing defective parts/components or replacing them with parts/components of the same or better specifications to ensure compatibility.
 - The service provider must provide suitable standby parts/components with the same or better specifications until the original part/component is repaired or replaced, ensuring no disruption to daily operations.
 - Maintenance support includes passive components such as screws, clamps, fasteners, tie anchors, supports, ground strips, wires, connection kits, gears, spares, power cables, and network cables.
8. **Maintenance Support for Cabling:**
 - Re-fixing and shifting cables whenever DVRs/cameras are moved.
 - Removing and laying cables and I/Os with casing when renovation activities are undertaken in any building covered under the project.
 - Repairing/replacing power cables, connectors, ports, and equipment along the entire laying route.

Responsibility of the Bidder

- Information, materials, etc., borrowed by the bidders, if any, shall remain the property of EDII and may be provided by EDII solely for the execution of this contract. All such borrowed materials shall be the sole property of EDII and must be returned to EDII after the submission of the bids.
- Please quote your rates exactly as per our inquiry.
- Technical details, literature, operation manuals, etc., must be provided with the technical bid.
- The quotations must be submitted along with copies of the Certificate of Authorized Dealership.

Relationship with Employee:

Every bidder should, at the time of submission of the bid, provide a declaration as follows:



"If any employee of the tendering Institute or his/her relative, as defined in Section 2(77) of the Companies Act, 2013, holds 10% or more shareholding in the bidding Institute/firm, the tendering Institute will not engage with such firm. Therefore, the tenderer must specifically disclose this fact in their technical bid. Non-disclosure of such information will result in immediate disqualification of the tenderer from further dealings with the tendering Institute."

Performance Assessment

If, during the execution of the work, the following problems were found, then a penalty of 02% of the Contract value per week (subject to a maximum of 05%) may be imposed by the Institute

- Quality of deliverables is not up to the mark (till the quality is improved to the required extent)
- Delays in deliverables
- Not assigning adequate resources on time
- Not engaging resources on a dedicated basis when required
- Assigning resources that do not meet the client's requirements as per the approved time schedule or the quality of deliverables.

Termination of Contract:

In case the bidder fails to deliver the services within the contractual period, the Institute shall exercise its discretionary power to:

- a) Recover, from the supplier as agreed, by way of the penalty clause mentioned above; or
- b) Avail the service elsewhere after giving due notice to the successful bidder, at the account and risk of the unsuccessful bidder, without canceling the contract; or
- c) Cancel the contract.
- d) The Institute reserves the right to terminate the contract if the services are found unsatisfactory, by giving 15 days' notice. If the agency wishes to terminate the contract, it must provide 15 days' written notice, along with reasons for the termination.
- e) The agreement is liable to be terminated due to non-performance, deviation from the terms and conditions of the contract, non-payment of remuneration to employed persons, and non-payment of statutory dues. The Institute will bear no liability for the non-payment of remuneration to the personnel employed by the Security Service Provider or the outstanding statutory dues to statutory authorities. If any loss or damage is caused to the Institute by the deployed personnel, the same shall be recovered from the unpaid bills or adjusted from the Performance Security Deposit.

In the event of risk purchase of services of a similar description, the opinion of the Institute shall be final. If action is taken under clause (a) or (b), the successful bidder shall be liable to pay for any loss that the Institute may sustain on account of this, but the successful bidder shall not be entitled to any savings on such services made against default.

Further, the Institute reserves the right to terminate the contract (i.e., work order/agreement/purchase order) at any time, without assigning any reasons, by giving a notice period of one month from the date of termination of the contract. The Institute will not be responsible for any compensations, damages, or losses whatsoever on account of such termination of the contract.



Proposal Ownership

The bid and all supporting documentation submitted by the bidders shall become the property of EDII, and it reserves the right to accept or reject any request made by any bidder to return or destroy the bid and accompanying documentation.

Indemnity

The selected bidder shall indemnify, protect, and hold EDII and its personnel harmless against all claims, losses, costs, damages, expenses, actions, suits, and other proceedings.

Confidentiality of tender submissions:

The contractor shall treat and maintain the Employer's confidential information as "Confidential Information" and handle it with the utmost care.

Force Majeure

"Force Majeure" refers to an event beyond the control of the selected bidder, not involving the vendor's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of God or public enemy, acts of the Government of India in their sovereign capacity, acts of war, fire, floods, strikes, lock-outs, and freight embargoes.

If a Force Majeure situation arises, the selected bidder shall promptly notify EDII in writing of such conditions and the cause thereof within 30 calendar days. In such cases, the time for performance shall be extended by a period not less than the duration of the delay. If the delay continues beyond a period of three months, EDII and the selected bidder shall consult with each other in an effort to find a solution to the problem.

GST Compliance:

The Vendor* hereby undertakes to comply with all applicable GST rules and regulations, specifically but not limited to the GST compliance requirements as stated below. The Vendor also agrees that any loss on account of GST, including the loss of input tax credit (ITC) and any interest and/or penalty thereon, if arising due to non-compliance with GST laws and rules/regulations by the Vendor, shall be borne solely by the Vendor. Under such circumstances, EDII shall have the right to recover the said amount from the next bill payment or any future payment due to the Vendor. The Vendor hereby authorizes the bank to recover such amounts from the Vendor's account maintained with EDII and/or from any payment due from EDII.

*The term "Vendor" includes suppliers, service providers, landlords, etc., and may be suitably modified as per the respective agreement.

- The Vendor hereby undertakes the timely and proper filing of GSTR-1 and GSTR-3B returns as per GST rules and regulations, covering the invoices raised on EDII, so that EDII may avail of input tax credits (ITC) based on the matching of corresponding vendor invoices with GSTR-2B.
- The Vendor also agrees that if the Vendor's GSTIN is suspended or canceled by the GST authority, resulting in ITC loss for EDII, the Vendor shall be liable to reimburse such loss.



- The Vendor agrees that all payments due from EDII shall be linked to the proper discharge of tax liability by the Vendor within statutory time periods. In case of any disputes due to non-matching of GST credit, the Vendor shall resolve the same within 90 (ninety) days of the invoice date, failing which EDII/the bank shall have the right to recover the GST paid from the Vendor.
- The Vendor agrees that if the Vendor falls under the applicability of E-invoice provisions, the invoice shared with EDII should mandatorily be an E-invoice. If the Vendor is below the E-invoice applicability limits, the Vendor should provide a declaration for the same and also bear the responsibility to inform EDII as and when E-invoice provisions become applicable. Any loss of ITC to EDII due to non-compliance with E-invoice provisions shall be borne by the Vendor.
- The Vendor shall provide invoices, debit notes, and credit notes in accordance with the time of supply provisions to enable EDII to avail ITC in a timely manner, on or before the stipulated time period. All necessary adjustment entries (credit notes, debit notes) shall be made before October 31 of the succeeding financial year.
- Wherever applicable, EDII has the right to deduct 'tax deducted at source' at the rate prescribed under the applicable law and remit the same to the relevant tax authorities.
- Where the supply of goods/services is liable to GST under the reverse charge mechanism, the Vendor must clearly mention the category under which it has been registered and must indicate that "the liability of payment of GST is on the Recipient of Service."
- Any GST liability arising on the Vendor due to contravention of the provisions of GST regulations shall be borne by the Vendor itself, and EDII shall not be liable for compensating the same.

Dispute Resolution

The parties shall use their best efforts to amicably settle all disputes arising out of or in connection with the tender documents in the following manner:

- The party raising a dispute shall address a notice to the other party, requesting an amicable settlement of the dispute within 15 days of receipt of the notice.
- The matter will be referred for negotiation between the Director General or any competent authority of the Institute and the Bidder. The matter shall then be resolved by them.
- The parties agree that any dispute between them that cannot be settled by negotiation, as described above, may be resolved by arbitration. Such a dispute may be submitted by either party to arbitration within 15 days of the failure of negotiations. Arbitration shall be held in Gandhinagar, Gujarat, India, before a sole arbitrator appointed mutually by the parties. The arbitration shall be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996, or any statutory modification or re-enactment thereof. The arbitration proceedings shall be conducted in the English language. The arbitration award shall be final, conclusive, and binding upon the parties. Each party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the parties unless the award otherwise provides.

General Terms & Conditions:



- **Bid Submission Study:** Bidders are advised to carefully review the tender document before submitting their bids. By submitting a bid, the bidder confirms that they have fully understood the terms, conditions, and implications of the document.
- **Site Visit:** Bidders are encouraged to visit the site where the work will be carried out. At their own expense, they should assess the site conditions, location, climate, utilities, access, applicable laws, and any other relevant factors. Any discrepancies or ambiguities found in the documents should be clarified with the Institute before submission.
- The service provider shall attend to and resolve any complaints from the Institute within 24 hours. Additionally, the service provider shall be required to visit the Institute premises twice a month to address any service-related issues
- **Confidentiality and Professionalism:** The Agency is required to follow professional ethics and comply with regulatory rules. Confidentiality must be maintained in all matters that could harm the Institute's interests or reputation.
- **Timeframe:** Time is of the essence. The work must be completed within the time schedule specified in the Tender's control sheet.
- **Location and Site Details:** Bidders should ascertain the size, condition, and available areas for their use, as well as other details that may affect the tender.
- **Tender Documentation:** The bidder must complete all sections of the annexed Form of Tender, Schedules, and Bill of Quantities with the requested prices and details. All pages of the documents should be signed and dated.
- **Rate Discrepancies:** Rates should be filled in both figures and words. In case of discrepancies between the two, the rate in words will prevail.
- **Document Integrity:** The Tender Form and its attachments must remain intact. Alterations or mutilations of the documents, other than completing the required sections, are not permitted. Any changes must be made via a covering letter or properly signed corrections.
- **Strict Adherence to Specifications:** Bidders must quote as per the approved makes/models listed in the price bid. Failure to do so may result in the bid being rejected.
- **Payment Terms:** Payments will be made one month after the submission of the bill, and the quoted rates should include all taxes, including GST. A copy of the GST registration document must be submitted with the offer.
- **Tax Responsibilities:** The bidder shall be responsible for paying any applicable taxes, duties, fees, and other charges under relevant laws.
- **Communication During Bidding:** From the time the bids are opened until the contract is awarded, bidders should refrain from contacting the employer regarding their bids. Any efforts to influence the evaluation process may lead to disqualification.
- **Late Submissions:** Any bids received after the submission deadline will be rejected.
- **Cost of Bid Preparation:** The bidder is responsible for all costs associated with the preparation and submission of their bid.
- **Right to Reject:** The Institute reserves the right to reject any or all bids, and is not obligated to accept the lowest bid. The Institute may also reissue the tender without consent from the bidders.
- **Subcontracting:** The successful bidder cannot subcontract the work without prior approval from the Institute. Unauthorized subcontracting may result in contract termination.
- **Contract Rate Stability:** The rates quoted by the bidder will remain fixed throughout the duration of the contract. No price adjustments will be allowed.
- **No Liability for Bidding Errors:** The Institute does not accept any liability for errors arising from the bidder's reliance on any part of the tender.



- **Tampered Documents:** Any tampering or modification of the tender documents (especially the price bid template) will result in immediate rejection of the bid and forfeiture of the Earnest Money Deposit (EMD).
- **Amendments to Tender:** Any amendments to the tender will be published on the Institute's website. No newspaper notices will be issued.
- **Website Monitoring:** Bidders should regularly check the Institute's website for any corrigendum, addendum, or amendments, particularly within the last three days before the submission deadline.
- **Business Relationships:** No bidder who has a direct business relationship (e.g., family members, partners) with another bidder may submit separate bids for the same contract. Such bids will be rejected.
- **Multiple Awards:** The Institute reserves the right to award the contract to multiple bidders or cancel the tender at its discretion.
- **No Email Bids:** The Institute will not accept bids submitted via email.
- **Arbitration:** Any disputes will be referred to a sole arbitrator appointed by the Director-General, and the arbitration will be conducted in accordance with the Arbitration and Conciliation Act, 1996. The decision of the arbitrator will be final and binding.
- **Right to Cancel or Award Work:** The Institute reserves the right to cancel the tender, award work to one or more bidders, or reissue the tender without any obligation to accept the lowest bid.
- **Jurisdiction:** Any legal matters related to this contract will be governed by the laws of Gandhinagar, Gujarat

Sd/-
Signatory

Encl : a/a



Annexure – I

AGENCY INFORMATION SHEET

1.	Name of the Surveillance Agency (CCTV Camera & DVR/NVR Systems)	:	
2.	Address of Registered Office/Head Office: (With telephone no.)	:	
3.	Contact Person/Mobile No.	:	
4.	Email address	:	
5.	Year of Establishment	:	
6.	Constitution of the Firm: (Public Ltd./Private Ltd./Partnership/ Proprietorship, etc.)	:	
7.	Name of the Proprietor/Partners/ Directors: (Strike out whichever is not applicable)	:	
8.	PAN card No.	:	
9.	VAT Registration No.	:	
10.	Service Tax Registration No.	:	
11.	Experience in number of years	:	
12.	Is the Agency empaneled with Educational Institutions? If yes, name of the Institutes: (Attach separate sheet, if required)	:	
13.	The Bidder must be successfully executing the same kind of AMC work orders of value at least Rs.02 lacs or above and must have minimum 10 lac turnover during last financial year. Copy of the audited financial balance sheet must be attached.	:	
14.	Details of EMD (amount, bank, demand draft/cheque no./ date, etc.)	:	
15.	Infrastructure available in Ahmedabad and other cities in India	:	
16.	Attach a statement of employees, including technical and administrative staff, etc.	:	
17.	Attach a statement showing list of clients (Names, address, contact person's name and phone nos., etc.) <i>(please refer Annexure –II)</i>	:	
18.	The bidder should have sufficient amount of inventory of parts, cameras, etc to replace the defective parts in time.	:	



Annexure – II

LIST OF CLIENTS

Sr. No.	Name, Address, Contact Person & Phone No. of the Client	Date and No. of Completion Certificate	Date of Start	Date of Completion	Cost of Work on Completion	Reference and Page No. of Documentary Proof of the detail missing in completion certificate

Date:.....

Signature & Seal of the Agency:

**COMPREHENSIVE MAINTENANCE CONTRACT FOR CCTV SURVEILLANCE SYSTEM**

Sr. No.	Item	Quantity	Amount per unit (Rs.)	Total Amount (Rs.)
1	Hikvision Analog Camera	88		
2	Hikvision & Secureus IP Camera	136		
3	Hikvision DVR (4+8+16 channels) with 1 or 2 TB HDD	13		
4	Hikvision NVR – 64 Channels, 4 HDD of 6 TB	2		
5	Hikvision NVR 32 Ch With 8TB	1		

GCID, Udyog Bhavan, Gandhinagar

Sr. No.	Item	Quantity	Amount per unit (Rs.)	Total Amount (Rs.)
1	Hikvision NVR 4 Ch With 1 TB HDD	1		
2	Hikvision & Secureus IP Camera	4		

Signature & Seal of Agency:

Date:

Name:

Address :

.....

.....

Tel:

Mob:

Email:



Annexure – IV

DETAILS OF CASE AGAINST YOU/YOUR FIRM, IF ANY IN ANY COURT OF INDIA

Sr. No.	Case No.	Name of the Court	Case in Brief	Status of the Case

Date:.....

Signature & Seal of the Agency:



Annexure – V

FINANCIAL DETAILS

Sr. No.		1 st FY	2 nd FY	3 rd FY	4 th FY	5 th FY
		Rs. (In Lacs)	Rs. (In Lacs)	Rs. (In Lacs)	Rs. (In Lacs)	Rs. (In Lacs)
		a	b	c	d	e
1	Profit / Loss					
2	Gross Annual Turnover of Previous 5 Financial Years ending as on 31st March of last FY					
3	Average Annual Turnover for previous 5 financial years(Rs in Lacs) = $(a+b+c+d+e) / 5$					
4	Net Worth (paid up capital + reserves) as on 31st March of last FY					

(The print is to be taken in the letter head of the Chartered Accountant). The original document is to be submitted along with Technical bid)

Signature of Tenderer with Seal

Signature of Chartered Accountant with Seal



Undertaking & Acceptance of Tender Document

To,

Sr. Manager (Estate),
Entrepreneurship Development Institute of India;
(Via Ahmedabad Airport & Indira Bridge); P.O. Bhat 382 428
Dist. Gandhinagar Gujarat – India

Tender Reference:

Name of the Tender:

Dear Sir/Madam,

1. I/We, having downloaded/obtained the tender document(s) for the above-mentioned "Tender/Work" from the website and in response to your advertisement given in and on hereby confirm that I/we have carefully reviewed and understood the terms and conditions of the tender.
2. I/We certify that we have read the entire tender document(s) from Page no.....to Page no. (including all annexures, schedules, etc.), which form part of the contract agreement. We hereby agree to comply with all terms, conditions, and clauses outlined in the tender document.
3. Any corrigendum(s) issued by your department/organization regarding this tender have also been duly considered while submitting our bid.
4. I/We unconditionally accept all the tender conditions as laid out in the tender document(s) and any corrigendum(s) issued by your organization in its entirety.
5. We understand that you are not bound to accept the lowest bid or any bid you may receive.
6. We have independently considered the Liquidated Damages amount mentioned in the Appendix of the tender document and agree that it represents a fair estimate of the loss likely to be suffered by your organization in the event that the work is not completed on time.
7. Having visited the site and reviewed the Terms and Conditions of the Contract, as well as the Detailed Specifications of the aforementioned work, we hereby offer to complete the entire work in conformity with the said Terms and Conditions and Detailed Specifications, or any other sum as may be determined in accordance with the contract.
8. I/We declare that our firm has not been blacklisted, debarred, terminated, or banned by any Government or public sector undertaking.
9. I/We affirm that all the information provided in our bid is true and accurate. In the event that any information is found to be incorrect or in violation of the terms, the department/organization reserves the right to reject our bid or terminate the contract, with



no prior notice or reason, and to forfeit the Earnest Money Deposit (EMD) absolutely, without prejudice to any other rights or remedies.

10. I/We hereby confirm that we have thoroughly read, understood, and agreed to all the terms and conditions specified in the tender document, and we commit to abide by them if the contract is awarded to us.

Thank you for your consideration.

Yours faithfully,

(Signature of the Bidder, with official seal)

M:.....

Email:.....



Annexure – VII

Declaration for Non-Blacklisting
(To be given on Company Letter Head)

To,

Sr. Manager (Estate),
Entrepreneurship Development Institute of India;
(Via Ahmedabad Airport & Indira Bridge); P.O. Bhat 382 428
Dist. Gandhinagar Gujarat – India

Tender Reference:

Name of the Tender:

Dear Sir/Madam,

We, having our registered office at hereby declare that we are not blacklisted by any Central or State Government, agency of the Central or State Government of India, any Public Sector Undertaking, or any Regulatory Authority in India or in any other country worldwide for any fraudulent activities or misconduct.

We confirm that, to the best of our knowledge and belief, we have not been subject to any action or sanction by any such authorities that would hinder our eligibility for this tender or contract.

Thank you for considering our declaration.

Yours faithfully,

(Signature of the Bidder, with Official Seal)



Annexure – VIII

ENTREPRENEURSHIP DEVELOPMENT INSTITUTE OF INDIA (Via Ahmedabad Airport & Indira Bridge); P.O. Bhat 382 428 - Dist. Gandhinagar Gujarat – India VENDOR REGISTRATION FORM			
1	Name of the Vendor/Client (Please submit valid proof for the same)	:	
2	Type	:	<input type="checkbox"/> Company <input type="checkbox"/> Firm <input type="checkbox"/> Proprietorship <input type="checkbox"/> Trust Others Please Specify _____
3	Status of Vendor	:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Authorised Dealer <input type="checkbox"/> Service Provider <input type="checkbox"/> Stockist/ Traders Others Please Specify _____
4	Registered Address	:	
5	State	:	
6	Name of Contact Person	:	
7	Designation of Contact Person	:	
8	Contact Number	:	
9	Official E Mail Address	:	
10	PAN (Please attach copy for the same)	:	
11	Status of Vendor under GST	:	<input type="checkbox"/> Registered <input type="checkbox"/> Un-registered
12	GST No./Provisional ID Number (Please attach copy for the same)	:	
13	Payment Terms	:	
14	Are you associated or having relationship with any of the EDII employee?	:	<input type="checkbox"/> Yes <input type="checkbox"/> No
15	If YES, please provide the relationship details	:	
16	Have you ever worked with the EDII before	:	<input type="checkbox"/> Yes <input type="checkbox"/> No
17	If YES, please provide the reference of transaction done	:	
18	Name of the Bank	:	



19	Address of the Branch	:	
20	Beneficiary Name (The Bank account to which any payment will be made, preferably, should not be on Individual's name. In case of proprietorship proper KYC should be submitted where name must match with the name provided in 1st row)	:	
21	Bank Account No.	:	
22	Bank Account Type	:	
23	IFSC Code for RTGS/NEFT	:	
	List of Documents to be provided	:	
1	Copy of PAN	:	
2	Copy of GST registration Certificate (All 3 pages) - If registered under GST	:	
3	Cancelled Cheque / Bank Passbook 1st page containing Bank details	:	
4	If Company, Certificate of Incorporation	:	
5	If Partnership firm / LLP, List of Partners	:	

Date:.....

Place:.....

Prepared by:.....

Approved by:.....